



DIRECT AID ASSOCIATION
PUBLIC CHARITY ORGANISATION

ANNUAL REPORT 2019

 HOSPITAL SCHHOL

 PSYCHOSOCIAL SERVICE

 PATIENT'S FAMILY HOUSE



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PROGRESS REPORT

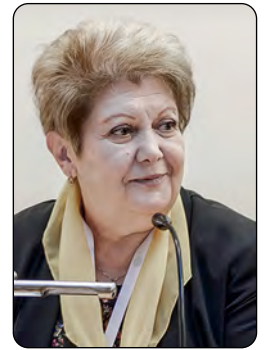
by DAA President Hasmik Tadevosyan

Another year is over. 2019 was again a year full of hard work, positive emotions, cooperation and much more. DAA ran all the core programs enthusiastically and productively. Our main partners stay Arabkir MC&ICAH with Arman Babloyan, Manoushak Yeritsyan and Nina Arikyants, of course, last but not least all the medical staff. We were strongly supported by all the members of the Core Group here in Armenia and by our long-term partners/friends among whom I would like to mention specifically Claude and Marianne Ruedins (SAAT Foundation), Christine Walser, Kinderhilfswerk Himalaja. We got a big professional support from HOPE of which the Hospital School is a member. Special thanks to Ernst and Christina Leumanns who continued to be with us both in difficult periods and in celebrations. Of course, there were many more people and organizations who I don't mention namely, but whom we are very grateful to regardless how they contributed.

I would like to draw attention to the teaching course on "Special Needs Education" held on May 4, 2019 that was run by Prof. Dr. Judith Hollenweger from Zurich University of Teacher Education and our long-term partner and a very dear person to DAA Christine Walser from the University Children's Hospital in Zurich. It was an interesting full day course with plenty of theoretical knowledge supported by practical examples and followed by discussions on many different aspects of curriculum and individualized education, the function of ICF within the context of Special Education as well as Individualized Educational Plan (IEP) and the ways to set and formulate goals.

In 2019 we had another interesting project that I would like to mention: "Make Your Mark".

It was a cooperation born after the XI HOPE Congress in Poznan, Poland and implemented between Shaun Dolan, Charlotte Thorpe from Chelsea Community hospital school, London, UK and DAA hospital school teachers in Armenia. The overall goal of the project was to develop the children's writing skills while using their creative expressions and artistic imagination. Within the project creative artwork and numerous interesting stories were born.



There were articles on each of these events in HOPE Newsletter in 2019. We find the cooperation with our foreign colleagues is very important. It is also important to share this experience with our colleagues in other countries.

In 2019 we gladly hosted many visitors at the DAA hospital school. Some of the visits were very memorable. Among others I would specifically like to mention the group from Switzerland accompanied by Amalia Van Gent. At the end of the year, right before the holiday season we hosted the Ambassador of Switzerland in Armenia Mr. Stefano Lazarotoni who visited DAA hospital school.

Dear DAA friends and supporters, I am very sorry if I didn't mention each of you personally. With your hearty help we become stronger day by day and like this we are able to help our children and families to overcome the problems they face while being in the hospital.

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HOSPITAL SCHOOL

• Basic Schooling and Extracurricular Activities

The hospital school pursues many goals - the most important being the continuity of education while the child is hospitalized and away from the general school. Alongside the educational process the hospital school teachers help children to overcome the fears and difficulties related to being sick and in the hospital and support the positive mood. The hospital school work is organized according to the state curriculum through integrating the children into group sessions and extracurricular activities as well as 1:1. There is a wide range of activities and tasks, thematic pieces and educational-developmental games. In groups there are pre-schoolers and school age children: elementary through high school in separate groups. Education in the hospital school is highly individualized according to the child's capacities, needs and interests. During the educational tasks and extracurricular activities DAA hospital school teachers partner and work also with the parents. The hospital school extracurricular activities include the celebration of national holidays, educational festivals with the purpose of revising content and skills learnt during semesters, excursions to parks, the Zoo, outings to the museums and theatre, visits of clowns and the representatives of different organizations and institutions and, of course, the summer program.



In 2019 the hospital school teachers served 1107 patients in the urology and nephrology departments, 388 patients in the general pediatrics department of Arabkir MC&ICAH. In the dialysis department the hospital school teacher worked both with the school age children and the young people who are students.

In the pediatric department of the Haematology Hospital the hospital school teacher has worked with 194 patients with different haematological issues. Many of these patients have been on a longer stay in the hospital and came back to the hospital school throughout the year.

• Christmas and New Year Celebrations

Traditional New Year and Christmas celebrations in the hospital school took place on December 28th. The holiday season started with preparing and decorating the school rooms and ended with the most expected visit of Dzmer Papik. This visit brought joy to the children who had to be in the hospital for the holidays. Together with Dzmer Papik the children performed, sang, recited and of course, received presents.



• Summer Camp

In 2019 once again a total of 130 paediatric patients had the opportunity to join the patients' summer camp at Aparan campsite for two-week sessions organized in 4 turns. These were patients from different departments of Arabkir MC&ICAH, ArBeS and the regional centers. The priority: paediatric patients who didn't have camp experience and come from families with difficult social situation.

The administrative duties of the camp were realized by Armine Yepiskoposyan from ArBeS, the program of the camp was set by the four lead teachers with their corresponding teams and organized by DAA through the program coordinator Kristine Andreasyan. Each session had a program with well-balanced indoor, table and outdoor active games, different activities and creative tasks that the camp participants enjoyed greatly.

The camp teams at each turn involved one head teacher, therapists and special education teachers from Arabkir regional branches, ArBeS and Special Educators' Club.

DAA hospital school teachers and psychologists organized one-day visits to the camp with additional activities for the children. Some inpatients accompanied by DAA hospital school representative also joined the camp for the performance at the end of each session.



• Foreign Language and Computer Courses for Children and Adults

Our computer operating and language courses in English, French and German (Elementary - Advanced) organized for the medical staff of Arabkir MC&ICAH and ArBeS, students as well as children continue to play an essential role within the hospital school and for raising awareness about DAA projects. These courses allow the participants to develop skills both in languages and computer operating. All these skills are school program requirements.



SPECIALIZED HANDICRAFT WORKSHOPS

Teaching crafts is an integral part of the schooling. Our workshops are an opportunity for the patients to learn skills and socialize with healthy peers while being involved in common handicraft activities and feeling temporarily away from the hospital routine. The workshops are tailored to fit the age group and the skill level of the participants.

In 2019 DAA handicraft workshops were attended by 657 in- and outpatients. The participants learnt skills in drawing, knitting, sewing, baking and table decoration – knowledge that can be put to practice daily. As usual the year ended with the exhibition of the participants' works organized in December.



SPECIAL EDUCATORS' CLUB

In 2019 the Club monthly meetings were organized as follows: H. Adamyan from the Republican Paedagogical Psychological Support Center presented the topics, logistics and the paperwork was done by DAA administration with the online support from L. Sanamyan. The old and newly joined participants were from a number of different institutions in the capital and the regions providing services in the field of special education. The participants were active throughout the monthly meetings: an important factor that again testifies to the importance of the Club for the professionals working in the field.

The highlight of the Club activity in 2019 was the full day teaching course on special education on May 4th. It was an extremely interesting course packed with theoretical and practical knowledge from Prof. Dr. Judith Hollenweger and our long-term partner Christine Walser.



The planning for 2020 will be done at the first meeting on January 31.

We must highlight that the implementation of the Special Educators' Club is still possible thanks to the previous contributions from Christina Leumann and Verena Wittenwiller.

DAA VOLUNTEERS

Volunteering is an important part in any charity, more so in an educational setting. It is true also for DAA, so we thank from the bottom of our hearts all the people who have volunteered for DAA.



MOTHER AND CHILD PROGRAM



For all the years of the “Mother and Child” implementation it has been a special social program that bridges between all the programs and the three core institutions run by DAA. This program is a unique opportunity for the parents facing the difficulty of having a sick child to find a psychological support and relief. Not only do they have the opportunity to be away from the hospital routine for a short period of time, but also a possibility to do something together with and for their child while learning skills. All the parts of program are linked so the staff team work for providing efficient services and ensuring that the beneficiaries are able to move from one workshop to another.

Below is the chart of the participants joining different workshops in 2019. The high interest of the participants, their positive feedback, DAA staff reports and the success stories once again emphasize the importance of the “Mother and Child” program.

We would like to express our deep gratitude to SAAT Foundation in Switzerland for the continuous support to this exceptionally important program.

N	SERVICES / WORKSHOPS	TOTAL I-XII month
1.	Psychosocial Support Group Arabkir hospital	46 32 179
2.	Computer Courses	60 0 252
3.	Knitting Haemotology hospital	35 11 219
4.	Knitting Arabkir hospital	36 9 214
5.	Baking	156 14 261
6.	Sewing Haemotology hospital	48 12 250
7.	Sewing Arabkir hospital	54 6 264
8.	Educational Games Arabkir hospital, nephrology department (sch. age)	334 1 336
9.	Educational Games Arabkir hospital, nephrology department (psch. age)	332 2 336
10.	Educational Games Arabkir hospital, somatic department	302 18 328
11.	Educational Games Arabkir hospital, urology department	317 4 322
12.	Educational games, Haematology hospital	242 42 320

Legend: number of participants, number of returning participants, number of workshops



PATIENT FAMILY HOUSE (PFH)

In 2019 within the services of the Patients' Family House 133 families, having no accommodation possibilities or means to rent a place in Yerevan, were supported. Some of the families were accommodated in the PFH more than once. The patients receive accommodation in the PFH based on the request from the treating doctor verified by the medical director of Arabkir.

Region	No. of people	Department	No. of people
1. Aragatsotn	7	Intensive Care	111
2. Ararat	14	Paediatrics	1
3. Armavir	9	Physiotherapy	1
4. Gegharquniq	21	LOR	18
5. Lori	15	Uronephrology	2
6. Kotayq	19	Total	133
7. Shirak	9		
8. Syuniq	4		
9. Vayots Dzor	4		
10. Tavush	10		
11. Artsakh	2		
12. Yerevan	14		
13. Russian Federation	5		
Total	133		



The services provided in the PFH are: temporary accommodation, psychosocial support services and schooling including handicraft workshops. All these services are free of charge to the patient and one care provider. However, the adult in charge: usually the mother does the housekeeping, cleaning and washing and helps with minor works in the house. The mothers within the support group help each other to overcome the common difficulties of having a sick child and being away from home and family. The PFH staff ensures that the services and support provided corresponds to the set standards.

PSYCHOSOCIAL SERVICE

for In- and Outpatients and their Families

The psychosocial service for many years is a hospital service remaining an important part and being actively supported both financially and professionally by DAA. In 2019 the psychosocial team of 2 psychologists and 1 social worker served 480 patients through numerous consultations and therapies in psychology and 285 patients in the social worker's service. These figures are reflected in the annual report of the psychosocial department, Arabkir MC&ICAH.

The psychosocial team members actively participate in professional trainings, workshops and meetings and cooperate with local NGOs, healthcare institutions, the Pedagogical-Psychological Support Centers and state agencies such as the Ministry of Social Affairs, the regional centers of social service, district council of Arabkir, medical and social expertise commission.



For almost a decade with continuous support of Ernst Leumann and the Foundation of the Children with Congenital Diseases a special social support program is carried out by DAA for the patients with congenital and inherited illnesses on treatment in Arabkir MC&ICAH. In 2019 again we were able to financially support the patients in extreme need. As usual the program was implemented in close cooperation with Arabkir MC medical director N. Arikyants.

At DAA all the institutions and projects are interrelated and we must stress that the success of our work is due to a very close cooperation among the staff members while providing services to the beneficiaries.

DAA ANNUAL FINANCES 2019

Finances Narrative

According to the arrangements made in 2017 between DAA and Kinderhilfswerk Himalaja, Kinderhilfswerk Himalaja continues to support DAA hospital school and the Patient's Family House (Income line 1). The detailed reports of the expenses of the hospital school and the PFH are available as separate financial documents. Hospital school expenses (Expenses line 1) include items such as summer program and the camp as well as certain trainings, educational festivals, publicity, etc. That is why these items are not reflected separately in the annual report general finances. As it is outlined in the separate hospital school report 300 USD (100 USD from 2018 and 200 USD from 2019) are not used and transferred to the hospital school budget 2020.

In the PFH expenses (Expenses line 5) the numbers are higher than the corresponding finances received from the Kinderhilfswerk Himalaja due to the fact that in addition to these finances within 2019 PFH got certain support (also in kind) (Income lines 9, 11) from the PFH local and international visitors and guests. In the separate PFH report we mentioned only the finances received from the Kinderhilfswerk Himalaja.

"Mother and Child" program stays one of the central programs bringing together educational and social approaches of DAA. Claude and Marianne Ruedins' continuous support to this program is highly appreciated. The "Mother and Child" program continues to have a big interest and success among the DAA beneficiaries (Income line 2, Expenses line 2).

The Foundation of the Children with Congenital Diseases continues to support DAA special social project for paediatric patients. In 2019 DAA received financial support from the Foundation for the special social support program (Income line 3, Expenses line 3). Following the agreement with Arabkir MC&ICAH each receipt is signed and approved by the hospital medical director Nina Arikyants and supervised by the DAA consultant Liana Sanamyan.

The support of Kinderhilfswerk Himalaja and SAAT are indispensable for DAA in order to realize its mission and activities. Though VAD-Switzerland as an organization doesn't exist anymore, Christina and Ernst Leumanns continue to play an important role in the social and educational programs implemented in Arabkir MJ&ICAH.

Many thanks to all our supporters and DAA friends who helped us in 2019. All the donations and support allowed us to implement essential and much needed social and educational programs in two paediatric hospitals in Yerevan: Arabkir MC&ICAH and the paediatric department in Haematology hospital.

USD rate to AMD varied during the year 2019 with the average being about 483 AMD to 1 USD as reflected in the chart as in 2018.

At the turn of the year and with the New Year 2020 DAA staff and beneficiaries would like to express our hearty gratitude to all DAA donors and the supporters. We are looking forward to the good will of any individual and/or organization that think of our projects to be valuable and important for the children and their families who really need our support in fight for their health and through numerous social problems. We hope to have more supporters in this difficult but at the same time grateful process.

Exchange rate /average/ 1US \$ = 483 AMD

	Expenses	48'411'835 AMD	100'229US\$
1	Hospital School	14,393,400	29,800
2	"Mother and Child"	17,098,200	35,400
3	Social Support to the the patients with congenital deseases	2,440,000	5,052
4	Trainings, conferences	324,414	671
5	PFH	6,158,250	12,750
6	Psychosocial Service	328,440	680
7	Pension Fund + Income Taxes	1,304,100	2,700
8	Administrative salary	5,385,450	11,150
9	Office material supply	54,620	113
10	Telephone/Internet	335,000	693
11	Bank Service	18,001	37
12	Transport Expenses	57,960	119
13	Rent to Arabkir	114,000	236
14	Share purchase	400,000	828

	Income	48,419,400 AMD	100'247US\$
1	Kinderhilfswerk Himalaja	20,286,000	42,000
2	Mother & Child (SAAT Foundation)	17,098,200	35,400
3	Grant, Foundation of the children with congenital diseases (for 2020)	2,880,000	5,963
4	Donation, Dr. Helene Henriette	240,051	497
5	Donation, Peter Basci	462,231	957
6	Donation, Kinderspital	1,906,012	3,946
7	Membership fee	142,500	295
8	Bank deposit %	679,700	1,407
9	Regular donations (also in kind)	2,806,713	5,811
10	Charity box/Exhibitions	1,014,783	2,101
11	Local donations	903,210	1,870

Hasmik Tadevosyan, DAA President
Liana Sanamyán, Consultant

DAA BOARD MEMBERS

Varuzhan Avanesyan	DAA Board President
Armine Gmyur-Karapetyan	Psychology Center, Gyumri
Nina Arikyants	Arabkir Medical Director
Manoush Yeritsyan	ArBeS Centre
Maria Khakhamyan	Poqrik Ishkhan, director
Haroutyun Balasanyan	Kharberd Care Home, director
Armenuhi Avagyan	Kh. Abovyan State Pedagogical University, lecturer

MEMBERS

Administration

Hasmik Tadevosyan	DAA President
Liana Sanamyan	Consultant
Narine Tadevosyan	Admin. Assistant
Liana Martirosyan	PFH Administrator
Arthur Misakyan	PFH Administrator
Voskehat Chalayan	Book-Keeper
Armen Sanamyan	Cashier

Hospital School

HS - Hospital School Arabkir

HHS - Haematology Hospital School

Kristine Andreasyan	Special Projects' Leader
Ani Hovhanessyan	HHS Teacher
Anahit Baghdasaryan	Dialysis Teacher
Karina Tadevosyan	Pre-school Teacher
Lena Tadevosyan	HS Teacher
Ruzanna Iskandaryan	HS Teacher
Mary Abrahamyan	HS Visiting Teacher
Shushan Atoyan	Atelier Teacher
Gayane Haroutunyan	Cooking, Baking and Sewing

Psychosocial Team

Varvara Avakimyan	Psychologist
Hasmik Amiryan	Psychologist

Language/Computer Courses

Donara Aghasyan	Coord./ German Teacher
Hasmik Lalayan	English Teacher
Svetlana Hairapetyan	French Teacher
Hayk Sanamyan	Computer Teacher, Technical Support

House Service

Arthur Misakyan Night Guard
Narine Hambardzumyan Cleaning Woman

Volunteers

Gayane Davtyan





At DAA all the institutions and projects are interrelated and we must stress that the success of our work is due to a very close cooperation among the staff members while providing services to the beneficiaries.



NOTE: a more detailed report on separate projects and sections is available at DAA office and can be provided upon need. Please, contact DAA office by e-mail: [**daa.office@gmail.com**](mailto:daa.office@gmail.com) or visit our website: [**www.daa.am**](http://www.daa.am).

